

Data Track is a leading innovator of Voice & Data communications, information and security solutions that effectively monitor, manage, access, audit and control multi-vendor CPE. Our areas of expertise covers:

Communications Management

Call Centre Solutions

Activ! Application Suite captures real-time intelligence & delivers real-time results to over 1000 customers globally. Helps organisations control cost, performance and key interactions outcomes. Activ! Much more than recording.

Call Management

Our Call Management platform, Eclipse, is the most powerful and sophisticated call logging software available and includes Capacity Planning and Performance Monitoring. Eclipse leading the market for 29 years.

Network Management

Alarm Management

Effectively manage your Device Alarms with Data Track's innovative Alarm Management Software – AMS. Vendor independent, true Alarm Management for your IP and legacy devices. AMS – Keeping networks healthy.

AAA Single sign-on

Effective password management and secure centralised access to control and audit internal or external engineers, maintainers and 3rd Parties. Increases security, reduces risk, improves service capability.

Striving to achieve

Innovation, Excellence and Customer Satisfaction

1. Excellence in what we do
2. Quality in what we deliver
3. Innovation to stay ahead
4. Focus on customer satisfaction

Why work with Data Track?

We have a strong history of delivering positive results to our customers.

1. Flexible service and solutions
2. Marketing leading technology
3. Dedicated to our customers
4. Unique propositions

Managed Services

With a major focus on working with reseller and distributors globally, Data Track has an in-house managed services team that provide the services required by our customers and our customers customers.

Support

With an annual churn rate of only 1.5%, we pride ourselves on our customer focus, from sales, training, installation and customer care. We remain dedicated to the success of our customers.